

THE 2003'S TURNOVER GROWTH OVER 50% REFLECTS CRISOFT'S NEW SUCCESSES AND LEADERSHIP POSITION

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The year 2003 brought the extension of CROS FRC System - Billing and Customer Relationship within all four counties and for all the domestic and industrial customers of Electrica Banat. For time being, January 2004, Electrica Banat operates the single billing solutions covering all the customers among Electrica's eight regional subsidiaries. And as a conclusion due to the work volume, the regional cover for all the four counties, the social and business impact, as well as the centralised architecture, CROS FRC used by Electrica Banat is one of the most complex integrated solutions in Romania, a big success for both CRIsoft and Electrica Banat.

The optimisation of the selling process at Mobexpert Gallery; the integrated informatisation of companies included in Radacini Group; a new module for a more efficient use of bar codes in a warehouse, project developed within Valrom; the finalisation of the system implementation and the launch of the first call-center for public utilities companies at Apa Nova Ploiesti, are few of CRIsoft news and successes during 2003.

Thus starting 2003 with two major objectives: maintaining the leader position between the Romanian integrated systems producers for ERP/CRM solutions and at least 20% growth for 2003's turnover, we can say that 2003 was more than successful for CRIsoft.